



San Francisco Bay Ferry

A SERVICE OF WETA

SPRING 2019 FULL SPEED AHEAD

PYXIS AND CARINA JOIN FERRY FLEET

WETA has added a combined 2,045 seats to its fleet since 2017

Carina, a new 400-passenger ferry, and Pyxis, a new 445-passenger ferry, officially joined the San Francisco Bay Ferry fleet this winter.



These ferries replaced the retired Encinal and Vallejo, both of which left ferry service at the end of 2018.

Carina is the fourth and final Hydrus-class vessel to be delivered. It joins Hydrus, Argo and Cetus in the fleet.

Carina was built by Vigor in Washington State and entered service in mid-February. It primarily serves Alameda and Oakland passengers.

Pyxis is the first new vessel added to Vallejo ferry service in some 15 years. Its high capacity and 34-knot cruising speed help address growing ridership on the Vallejo route without sacrificing time for commuters. Two additional ferries just like Pyxis — Lyra and Vela — are under construction by Dakota Creek Industries in Anacortes, Wash. Both ferries will also serve Vallejo and Richmond passengers and are on track to be delivered by early 2020. Pyxis entered service on March 1.

In all, the Water Emergency Transportation Authority (WETA) has added five new ferries with a combined 2,045 seats to its fleet since 2017, with three more (Lyra, Vela and a new 300-passenger ferry) under construction.

MAKING A PLACE FOR EVERYONE

All San Francisco Bay Ferry vessels have seats and areas reserved for passengers who are disabled, elderly or pregnant. In addition, WETA may provide reasonable accommodations for these passengers in terminal queuing.

Federal law requires designated seats to be made available to passengers who are elderly and disabled. If you board a ferry and sit in a designated seat, you should be aware and ready to move if your accessible seat is needed by a passenger who is elderly, pregnant or disabled.

Line-cutting is not allowed at ferry terminals. However, some reasonable accommodations administered by WETA allow passengers with disabilities to check into a queue and rejoin it prior to embarkation. We ask all passengers to remain civil and show kindness to their fellow passengers in these situations.

When in doubt, reach out to a crew member or guest assistance representative. You can also provide feedback on San Francisco Bay Ferry's accessibility policies by calling (415) 291-3377 or emailing customerservice@sanfranciscobayferry.com.

FOLLOW. CONNECT. SHARE.



GATES F AND G ARE OPEN IN DOWNTOWN S.F.

A massive ferry terminal expansion project in Downtown San Francisco reached a critical milestone in February.

Gate F at the San Francisco Ferry Building opened on February 14, roughly two months after neighboring Gate G opened in December. Gate F now serves Harbor Bay and Richmond passengers, while Gate G is dedicated to Alameda and Oakland passengers. Gate E has been closed and dismantled. The float and ramping system will be rebuilt over the next year while the public plaza adjacent to the gates is completed.

The terminal expansion project is a \$98 million joint effort between WETA and the Port of San Francisco. The project is expected to be completed in early 2020. You can sign up for weekly email updates on the construction effort at weta.sanfranciscobayferry.com.

GIANTS FERRY TICKETS NOW ON SALE

Heading to see the San Francisco Giants at Oracle Park this season? Take the ferry right to and from the ballpark.

For Vallejo passengers, San Francisco Bay Ferry offers post-game service 20 minutes after the last out and pre-game service for all day games as well as all weekend and holiday games.

For Alameda and Oakland passengers, post-game service is offered 30 minutes after the last out for every night, weekend and holiday game. Direct pre-game service is also available for weeknight, weekend and holiday games.

On all ballpark services, tickets must be purchased online in advance. Visit sanfranciscobayferry.com and click on the Giants button on the left side for ticket links and schedules.

For commuters concerned about higher crowds at the San Francisco Ferry Building after day games this baseball season: We plan to have additional customer service support on hand to assist passengers.

HARBOR BAY SERVICE NOW HAS A 9 A.M. DEPARTURE

In case you missed the BayAlert, San Francisco Bay Ferry now offers a 9 a.m. weekday departure from Harbor Bay to the San Francisco Ferry Building. There are now five morning departures from Harbor Bay to San Francisco, answering passenger requests for a broader commute window.

This addition also came with a new pilot route between South San Francisco and Harbor Bay with one trip in each direction on weekdays. Passengers who live on the Peninsula and work in Harbor Bay can catch a boat at the South San Francisco Ferry Terminal at 8:30 a.m. The return trip from Harbor Bay to South S.F. leaves at 6:30 p.m.

