

## Pandemic Recovery Program: Frequently Asked Questions

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*Questions on the Alameda, Alameda Seaplane, and Oakland routes*

### **When will the Seaplane Shift take place?**

The current Alameda/Oakland route schedule will remain in place until August 2021, when the Seaplane Shift will take place.

Under the Seaplane Shift, Alameda commute service to Downtown San Francisco will be offered on the new Alameda Seaplane route from Alameda Seaplane Lagoon Ferry Terminal. The current Alameda/Oakland route will become the Oakland & Alameda route, offering direct commute service from Oakland to Downtown San Francisco as well as midday, late evening and weekend service connecting San Francisco to Oakland and the Main Street Alameda Ferry Terminal.

The Seaplane Shift will also represent the launch of the Alameda Short Hop route offering commute trips between Main Street Alameda and Oakland.

Learn more at [seaplaneshift.com](https://seaplaneshift.com).

### **When will the schedules for the Alameda Seaplane and Oakland & Alameda routes be posted?**

We anticipate that schedules for all routes will be released in May.

### **Will there be weekend and late-night service for the Alameda Seaplane route?**

Weekend service is not planned for the Alameda Seaplane route at this time. Weekend service would be offered on the Oakland & Alameda route from the Main Street Alameda Ferry Terminal. There is proposed late evening (after 7 p.m.) service for Alameda Seaplane.

### **Where is the Alameda Seaplane terminal located?**

The Alameda Seaplane terminal is located at Ferry Point Road and West Oriskany Avenue on the former Naval Air Station Alameda.

**Will there be sufficient parking spaces at Alameda Seaplane?**

Yes. WETA and the City of Alameda expect that the current parking capacity, alongside future transit, pedestrian, bicycle, and emerging micromobility terminal access options will be sufficient to meet long-term ridership demand.

**Is WETA working with AC Transit to bring bus service to Alameda Seaplane?**

Yes, WETA is working closely to bring feeder bus service to Alameda Seaplane upon launch.

**Are there going to be any late-night boats out of Oakland?**

We are planning up to two late evening (after 7 p.m.) departures serving Oakland. Schedules will be released in May.

**Will there be weekend and weeknight service for the Alameda and Oakland routes?**

Weekend service is proposed for Oakland and Main Street Alameda. Late evening (after 7 p.m.) service is proposed for Oakland, Alameda Seaplane and Main Street Alameda.

**Is there going to be a charge for parking at any of the Alameda or Oakland terminal locations?**

No parking changes are proposed for Oakland at this time (free validating parking up to 12 hours for ferry passengers). The City of Alameda is expected to take over operations of the parking facilities at Main Street Alameda, Harbor Bay and Alameda Seaplane in the coming months and would direct any changes or fees.

**Will there be more weekend short hop trips from Oakland to Main Street Alameda?**

Weekend Alameda Short Hop trips will be a function of the overall weekend schedule, which is in development.

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*Questions on the Harbor Bay route*

**When will Harbor Bay service start?**

The proposal targets a July 2021 resumption of Harbor Bay ferry service.

**When will the schedules for Harbor Bay be posted?**

We expect to release schedules for all routes in May.

**Will parking at Harbor Bay will be increased?**

We do not expect to increase parking at Harbor Bay.

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*Questions on the Vallejo route*

**When will Vallejo service be enhanced?**

The proposal targets a July 2021 enhancement of Vallejo ferry service.

**When will the schedules for Vallejo be posted?**

We anticipate that schedules for all routes will be released in May.

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*Questions on the Richmond route*

**Will parking at Richmond be increased?**

We do not expect to increase parking at Richmond.

**When will Richmond weekend service return?**

Richmond weekend service is not proposed to resume in 2021.

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*Questions on the South San Francisco route*

**When will the schedules for South San Francisco be posted?**

We anticipate that schedules for all routes will be released in May.

**Is WETA in contact with transportation groups within employers?**

Yes, WETA staff communicates regularly with major employer transportation staff and others in transportation demand management in the Oyster Point area of South San Francisco.

**Can WETA bring back South San Francisco service sooner?**

We will continue to communicate with Oyster Point employers and adjust timing of South San Francisco service resumption accordingly.

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*General questions*

**When will the schedules be posted?**

We anticipate that schedules for all routes will be released in May.

**What are the vessel capacity limits?**

We are currently limited to roughly 25% capacity on vessels to ensure social distancing standards are met (65-118 passengers depending on the vessel). We will continue to work with local public health officers to follow all COVID-19 safety protocols.

**What kind of safety procedures do you anticipate when service comes back?**

We will continue to work with local public health officers to ensure all COVID-19 safety measures required by local, state and federal jurisdictions are followed.

**Do you have enough boats to accommodate systemwide service increase?**

Yes.

**When will the special events service start?**

The proposal includes resumption of special events service at Oracle Park and Chase Center when those facilities allow 100% capacity.

**What is the schedule for special events?**

Ferry schedules for Giants and Warriors games will be released when those services resume.