

Frequently Asked Questions

Can I use a standard ferry tickets or Clipper Cards on the AT&T Park boat?

No. Standard service ferry tickets and Clipper Cards are not accepted on the AT&T Park service.

What if I want to go to the San Francisco Ferry Building before the game? Or stay in San Francisco after the game?

E-Tickets and paper AT&T Park Ferry Tickets are valid only on the direct ferry service connecting Oakland, Alameda and AT&T Park (with no intervening stop). Riders who wish to travel to or from the San Francisco Ferry Building (or Pier 41) must purchase a regular ferry ticket. For example, a rider who wishes to arrive at the San Francisco Ferry Building (or Pier 41) prior to a game, and after the game take the direct service from AT&T Park to Alameda or Oakland, should purchase a regular ferry ticket for travel from Alameda or Oakland to the Ferry Building (or Pier 41) and an AT&T Park Ferry Ticket (Eastbound) for the trip from AT&T Park back to Oakland or Alameda.

Does purchase of an E-Ticket guarantee me a place on the boat?

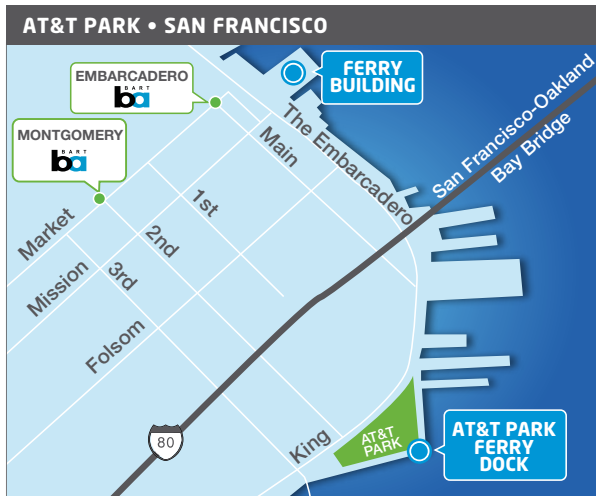
Yes.

I tried to purchase an E-Ticket online but I never received an email with the E-Ticket attachment. What should I do? Where can I get help with an online E-Ticket purchase?

Call Blue and Gold Fleet at (415) 705-8291. Office hours are Monday through Friday, 8:00 AM to 5:00 PM.

Can I purchase AT&T Park ferry tickets on game day?

Yes. Tickets will be sold onboard the AT&T Park service boat at time of departure on a space available basis.



FERRY SERVICE TO AT&T PARK

FROM OAKLAND
& ALAMEDA

2018 SEASON

Effective through Sep 29, 2018



DIRECT FERRY SERVICE TO
AT&T PARK
FOR GIANTS GAMES
WEEKDAY NIGHT GAMES
ALL WEEKEND GAMES
HOLIDAY GAMES

Giants fans may **purchase ferry tickets online and in advance** with our online E-Ticket system. The E-Ticket option provides riders with the convenience of online purchasing while guaranteeing a place on an AT&T Park boat.

- E-Tickets may only be used on the direct, non-stop ferry service connecting Oakland, Alameda Main Street, and AT&T Park (with no intervening stop).

With the addition of the E-Ticket option ferry riders now have two ways to purchase tickets:

- Online E-Ticket purchase
- Onboard the AT&T Park service boat on game day at time of departure on a space available basis.

Online E-Ticket

E-Tickets can be purchased anytime (until 12 midnight prior to game day) at the San Francisco Bay Ferry online store.

To purchase tickets online customers must have:

- VISA, Mastercard, American Express or Discover Credit Card
- An email address
- A printer or mobile device capable of displaying email

Follow these steps to purchase an E-Ticket:

- Go www.sanfranciscobayferry.com
- On the home page select "Purchase AT&T Park Ferry Tickets"
- Select "Alameda, Oakland/AT&T Park Service" and follow directions. Note that all E-Tickets are one-way: either Westbound (East Bay to to AT&T Park) or Eastbound (AT&T Park to Oakland and Alameda). If you purchase a roundtrip you will receive two one-way tickets.
- Upon completing the purchase you will receive an email with an E-Ticket attachment. You can either:
 - Print the E-Ticket and bring it to the boat on game day. You must present your ticket to the crew to board the boat.
 - OR
 - Save the E-Ticket on your smart phone or other mobile device. You must show your mobile device with the E-ticket bar code displayed to the crew to board the boat.

Service For Giants Baseball Games

Direct service between East Bay and AT&T Park for weekday night, ALL weekend and Holiday games.

WEEKDAY NIGHT GAMES - 7:15 & 7:35 PM Games Start Times

Depart Oakland	Depart Alameda	Arrive AT&T	Depart AT&T	Arrive Ala/Oak
6:10 pm	6:25 pm	6:55 pm	*see below	30-35 min. later

WEEKEND & HOLIDAY GAMES - 1:05 PM Game Start Times

Depart Oakland	Depart Alameda	Arrive AT&T	Depart AT&T	Arrive Ala/Oak
11:30 am	11:50 am	12:20 pm	*see below	30-35 min. later

* Ferry departs AT&T Park 30 minutes after the last out or 30 minutes after the conclusion of a fireworks display. In no case will post-game return service depart later than 11:30 PM. (This includes games that go into extra innings).

AT&T PARK FARES	One-way	Roundtrip
Adult	\$7.50	\$15.00
Youth (5-18 yrs)	\$5.60	\$11.20
Seniors (65+ yrs), Disabled, Medicare ¹	\$5.60	\$11.20
Children Under 5 ²	FREE	FREE

¹ Seniors and disabled persons must show valid I.D., Regional Transit Connection Discount or Medicare Card.

² Children under 5 years of age may ride FREE with each fare paying adult.

Fares subject to change.

Clipper Cards are not accepted on the AT&T Park service.

FOR OTHER GAME START TIMES: Visit the website for a complete AT&T Park ferry service schedule.

WEEKDAY DAY GAMES – NO DIRECT AT&T PARK SERVICE:

Disembark at the SF Ferry Building; walk to AT&T Park (approx 20 min) or take Muni Metro from the Embarcadero Station (runs every 10 min). NOTE: The last weekday departure from the Ferry Building to Alameda and Oakland leaves at 9:30 PM.

FIREWORKS: When there is a fireworks display, the ferry departs AT&T 30 minutes after the conclusion of a fireworks display but in no case later than 11:30 PM.

FERRY TERMINALS/PARKING: In Oakland: Riders receive up to 12 hrs free validated parking in the 7-story garage at 101 Washington St. Riders will be charged for any time over 12 hrs. Validate parking tickets at the ferry terminal. Garage hours are: Monday through Thursday 5:30 AM to 1:00 AM; Friday 5:30 AM to 2:00 AM; Saturday 8:00 AM to 2:00 AM; Sunday 8:00 AM to 1:00 AM. There is no overnight parking. In Alameda: Limited free parking is available at 2990 Main St., adjacent to the ferry terminal. There is no overnight parking.

SCHEDULE, SERVICE & FARE QUESTIONS?

Call (415) 705-8291

Monday – Friday, 8 AM – 5 PM

SanFranciscoBayFerry.com

Free language assistance in Spanish / Traditional Chinese 415-705-8291.

免費的中文協助請致電 415-705-8291.

Ayuda gratuita con el idioma en español 415-705-8291.